

## HEALTH & SAFETY PROTOCOL

We have had to apply new regulations at our hotels, imposed by the French government. These measures relate to all services provided by our establishments.

**From December 4th, any person aged 12 or more has to provide the result of a negative PCR or antigen test carried out less than 24 or 48 hours prior to departure, in order to enter France. For more information, visit <https://www.gouvernement.fr/info-coronavirus>**

### • On arrival:

**We will therefore request from each guest / customer (over 12s and 2 months) upon their arrival :**

- a negative PCR or antigen test carried out with the previous 24 hours
- OR a certificate showing full vaccination
- OR a covid recovery certificate.

These items must **be accompanied by a QR code\*** in order for the required checks to be carried out on arrival.

Checks will be made on entering our hotel grounds. This means that guests who are unable to provide proof of a valid health pass will be unable to access our services. The health and safety of our guests is our priority.

### • During the stay:

Guests will be able to have an antigen test carried out by health professionals (pharmacy, laboratory, medical center, in Evian or nearby\*\*), by appointment, and situated close to our establishment.

- Should you be unable to provide proof of a health pass or do not wish to carry out PCR tests, the cancellation policy in place when you made your reservation still applies. In the event of a positive PCR test (less than 72 hours) or new measures from the French government that prevent you from keeping your reservation, it will be possible to postpone to 2022.

*\*The health pass must be presented in the form of a QR code.*

*Attestations or certificates of vaccination in paper format are no longer accepted.*

*For people with a vaccination in another country (without QR code), please follow the procedure by clicking [here](#).*

*Tourists vaccinated with a vaccine recognized by the Union European will be able to access places that require a health pass, upon presentation of their international vaccination card in a QR code form. Vaccines authorized in France: Pfizer/BioNTech, Moderna, AstraZeneca, Vaxzevria, Janssen*

*\*\*Should you arrive in Evian without the required proof, please bear in mind that these healthcare facilities have specific opening times and take this into account when making arrangements.*

### **Health & Safety Measures**

Customers are required to wear a face mask in all public areas of the hotel.

### **DINING**

- Our dining areas as well as our terraces are **open**.

### **SPAS / GYMS / POOLS**

- The indoor swimming pool is open.
- The sauna is open.
- The steam room is open.
- The fitness room is open.
- The outdoor hydro-circuit is open.

### ***EVIAN® THERMAL SPA***

- The Evian® thermal spa is open.
- The gym is open at the thermal spa as well as thermal cures, dry and evian® natural mineral water treatments.

### ***TENNIS & PADEL TENNIS***

Use of all tennis courts, both indoor and outdoor, is available only after booking a 60-minute slot.

It is compulsory for all of our employees and all guests to wear a face mask.